

Area Committee - Dales, Mapperley & St Ann's
Tuesday 08 September 2020

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|--|---|--|--|--|
| Title of paper: | Ward Report - COVID 19 Response | | | |
| Director(s)/ Corporate Director(s): | Andrew Errington Director of Community Protection | Wards affected: Dales, Mapperley and St Ann's, | | |
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| Other colleagues who have provided input: | Heidi May, Head of Neighbourhoods and Community Engagement 07983718859 - heidi.may@nottinghamcity.gov.uk | | | |
| Date of consultation with Portfolio Holder(s) (if relevant) | Not Applicable. | | | |
| Relevant Council Plan Key Theme: | | | | |
| Nottingham People | <input checked="" type="checkbox"/> | | | |
| Living in Nottingham | <input checked="" type="checkbox"/> | | | |
| Growing Nottingham | <input checked="" type="checkbox"/> | | | |
| Respect for Nottingham | <input checked="" type="checkbox"/> | | | |
| Serving Nottingham Better | <input checked="" type="checkbox"/> | | | |
| Summary of issues (including benefits to citizens/service users): | | | | |
| This report informs Committee of the steps and measures taken to date by the Neighbourhood and Community Engagement Team, Partner Organisations, Voluntary Organisations and Volunteers during the COVID 19 pandemic in the three wards, Mapperley, St Ann's and the Dales Ward. | | | | |
| Recommendation(s): | | | | |
| 1 | To note the progress so far offered to citizens during the COVID 19 pandemic by the Neighbourhood and Community Engagement Team and Partners (Appendices, 1, 2, 3, 4, 5, 6, 7 and 8). | | | |

1 Reasons for recommendations

- 1.1 It became apparent week commencing 16th March 2020 at the height of the COVID 19 Pandemic that there was a need for a city-focused citizen response to the pandemic rather than joining the County offer of a 'Golden Number'. Resources were quickly mobilised and a work stream developed with Customer Services and other key stakeholders to understand the requirement and agree a process to enable citizen needs to be dealt with appropriately.

- 1.2 A new service was designed by creating 7 Area Clusters aligned to the 20 wards and the Area Committee structures to support the Community hub. The website running alongside the hub was operating 7 days a week and cases were coming through late evening and the weekend. NDOs were able to very quickly adapt to the emerging situation by changing their traditional roles to Cluster Leads and Deputies and managing a team of 5/6 staff deployed from multi-disciplinary teams across the council.
- 1.3 The events and activities detailed in the report take into account the work undertaken by Neighbourhood Development Officers (NDO's) with partner organisations within each Cluster.

2 Background (including outcomes of consultation)

- 2.1 To support the Mobilising Civil Society work stream, the Neighbourhood &Community Engagement team delivered two main strands of activities with additional activities supporting the Voluntary and Community Sector whilst working with internal colleagues.
- 2.2 A decision was made that Neighbourhood Development Officers (NDOs), who have unique community based working skills, local intelligence, co-ordination and problem-solving skills as well as strong working relationships with frontline services, community organisations and residents would be best suited to match support for residents.
- 2.3 Neighbourhood Development Officers utilised their strong, close working relationships with local community organisations, residents groups and community champions to create Local Resilience Teams (LRT) in each ward, mobilising volunteers to help and support vulnerable citizens. NDOs already had trust and confidence within the community and knew large numbers of people who wanted to help.
- 2.4 The LRT's were able to offer early intervention and problem solving to meet citizens need at the first point of contact. This often combined support from a number of support services to the need of the individual. This approach has proven highly effective, and minimized the demand for support from the Adult Social Care service.
- 2.5 Volunteers allocated to the Cluster Resilience teams who were recruited by our Policy and Development Officer leading on volunteering with NCVS have been instrumental in collecting and dropping off food parcels from food banks, picking up prescriptions, shopping and offering befriending calls to isolated citizens within the wards. The good will, enthusiasm and community spirit offered from local volunteers was exemplary and able to meet local demand in a matter of hours.
- 2.6 Initially, the increased volume of cases coming through the dash meant staff working 12hr days, and at weekends to meet demand. Some cases were very complicated and emotionally challenging and draining. As a result, rotas were introduced to shorten the working day to support staff's wellbeing, resilience and help staff utilise the toil they had accrued to meet the business need and urgency of the support required. The Neighbourhood Development offer normally retains 12 Fulltime Employees. As demand for support increased in mid-April, additional staff were redeployed from Community Protection, Sport & Leisure, Libraries and Museums.

This increased the number of staff responding to calls markedly and there were approximately 28.5 (FTE) staff working in the cluster hubs.

- 2.7 The recruitment of volunteers were managed in partnership with Nottingham Council for Voluntary Service (NCVS) who manage the Nottingham Volunteer Bureau. Already recruiting citizens to support VCS organisations, NCVS were able to add the council to their recruitment processes.
- 2.8 Volunteers contact NCVS to register (phone or online) for one of a maximum of 4 opportunities that were offered city wide (this was decided at the beginning of the response to simplify things) and once registered, a list of organisations hosting these opportunities were emailed to the potential volunteers for them to contact directly.
- 2.9 The registration from NCVS were returned to the Policy and Development Officer (the council lead on volunteering) who processes the application and collected references. Once references were received the Policy & Development Officer sent a welcome email to introduce them to their cluster. The Cluster Leads were responsible for assigning volunteering activities to each volunteer.
- 2.10 Since the launch of the Community Hub, the Clusters dealt with over 3000 cases to date, not including cases already supported/cleared by N&CE staff.
The main strands of activity were:
 - Co-ordination and delivery of support to citizens who have made contact with Nottingham City Council through the customer hub and the online service.
 - Recruitment and engagement of volunteers in order to meet the needs of citizens.

3 Other options considered in making recommendations

- 3.1 None

4 Finance comments (including implications and value for money/VAT)

- 4.1 The full financial implications are not yet fully realised, as the pandemic is still ongoing. A further report to be presented to Area Committee at the end of the financial year.

5 Legal and procurement comments (including risk management issues, and legal, Crime and Disorder Act and procurement implications)

- 5.1 None

6 Strategic Assets & Property colleague comments (for decision relating to all property assets and associated infrastructure) (Area Committee reports only)

- 6.1 None

7 Equality Impact Assessment (EIA)

- 7.1 Has the equality impact of the proposals in this report been assessed?

No

X

EIA is not required at this time as this service was rapidly formulated due to the COVID 19 worldwide pandemic and its function was set up in response to the

government recommendation. A fully assessment will be carried out at the completion of the service, pandemic.

8 List of background papers other than published works or those disclosing confidential or exempt information

8.1 None

9 Published documents referred to in compiling this report

9.1 None

Appendix 1.

All of the 18,069 individuals who were either medically or socially vulnerable to COVID 19 were contacted or accounted for during the pandemic.

The Customer Hub team proactively re-contacting citizens who were shielding or identified as most vulnerable with respect to food needs and medicine delivery and link them with alternative support

(a) 1,510 have been successfully contacted or accounted for

(b) 1,314 are in the process of being contacted

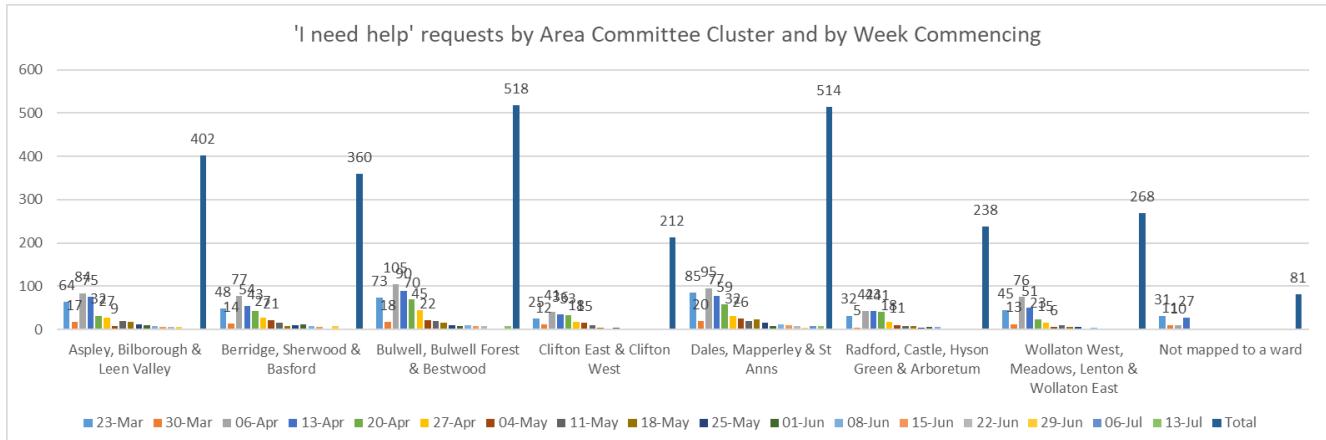
2,633 free emergency food parcels (including requests via Neighbourhood Development Officers, medically vulnerable and socially vulnerable) requests processed from 28th March 2020 – 17th July 2020.

173 requests for the paid for food parcel service from 25th March 2020 – 17th July 2020

73 volunteers have been assigned to a cluster between the 4th April 2020 to the end of June 2020 out of 116 enquiries received. From July onwards, these volunteers were linked to volunteering agencies within the community to strengthen the network of volunteering groups within the Nottingham City Council area.

Appendix 2.

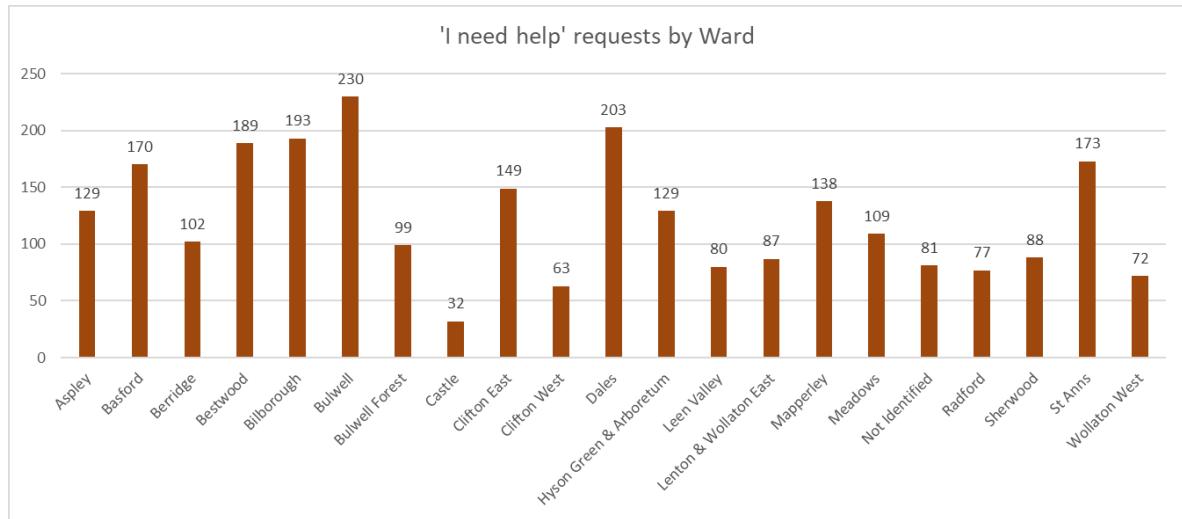
Table 1: 'I need help' requests by Area Committee Cluster and by Week Commencing



Highest volume of requests were from Bulwell, Bulwell Forest & Bestwood (518)

Appendix 3.

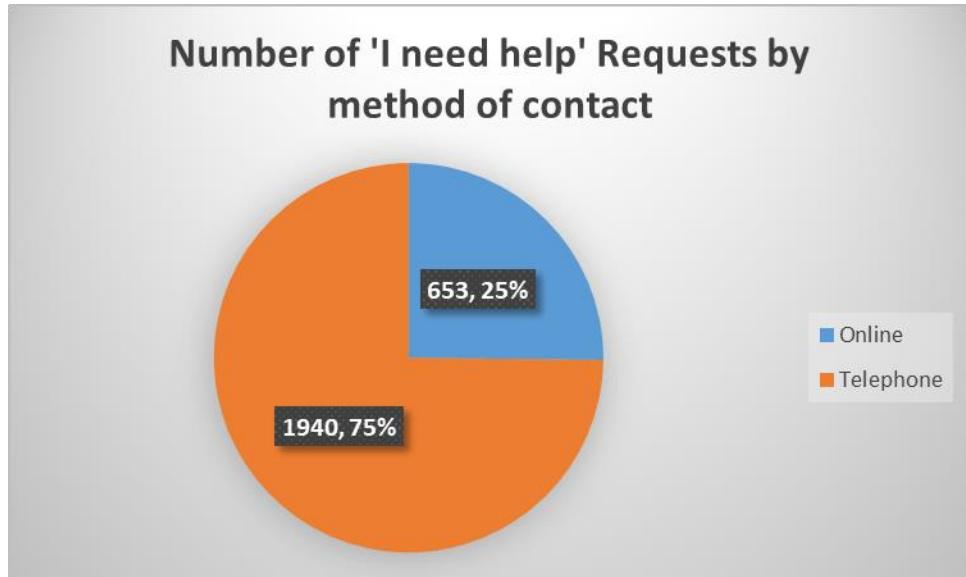
Table 2: Number of 'I need help' requests by ward



Top 3 highest volume of requests were from Bulwell (230), Dales (203) & Bilborough (193)

Appendix 4.

Table 3: No of requests by the method of contact



2,593 requests to date, 75% of which are via telephone

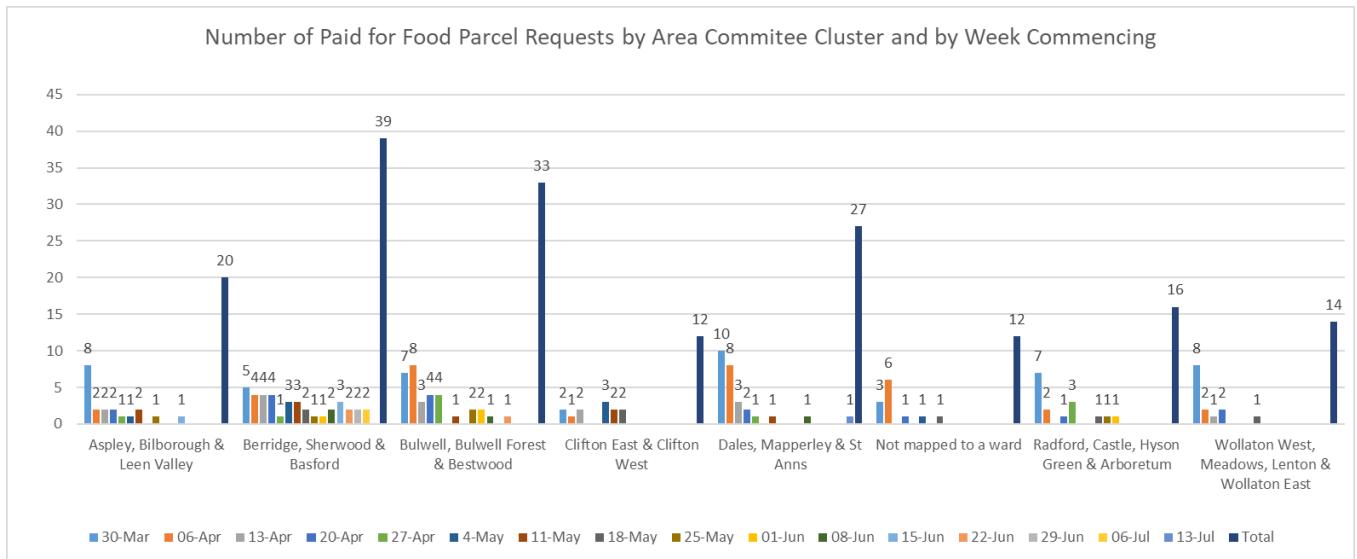
Appendix 5.

Table 4 Number of Free Food Parcels Requests via NDOs by week

| Week Commencing | Number of Free Emergency Food Parcels Requests made via NDOs |
|-----------------|--|
| 30-Mar | 11 |
| 06-Apr | 5 |
| 13-Apr | 7 |
| 20-Apr | 10 |
| 27-Apr | 3 |
| 04-May | 2 |
| 11-May | 1 |
| 18-May | 2 |
| 25-May | 2 |
| 01-Jun | 4 |
| 29-Jun | 1 |
| 06-Jul | 2 |
| Total | 50 |

Appendix 6.

Table 5 Number of Paid for Food Parcel Requests by Area Committee Cluster and by week commencing



173 requests for the paid for food parcel service

- (c) Highest volume of paid for service food parcel requests Berridge, Sherwood & Basford (39)

Appendix 7.

Number of volunteers

| | |
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| Number of volunteering enquires received from members of the public between 4 th April 2020 to end of June 2020 | 116 |
| Number of volunteering application forms returned | 86 |
| Number of volunteering application forms awaiting references | 13 |
| Number of volunteers assigned to a cluster based on where they live to comply with central government guidance with regard to unnecessary travel | 73 |

Numbers of volunteers varied across the City due to connections with the VCS and a strong local community response. Individuals wishing to volunteer did so directly with the organisations and groups in their areas and did not contact either NCVS or the Council directly. Similarly, there were lots of mutual aid groups that were established which were less formal which appealed to some.

Number of roles performed by volunteers

| Role | Delivery of items (driving/ cyclist) | Phone support | Dog walker | Any support needed (Combination of other three roles) | Total |
|------------------|--|---------------|------------|--|-------|
| No of volunteers | 50 (49%) | 17 (16%) | 16 (15%) | 20 (20%) | 103 |

(‘Note each individual volunteer may perform more than one role)

From July onwards, these volunteers were linked with volunteering agencies within the community to strengthen the network of volunteering groups within the Nottingham City Council area.

Appendix 8.

Good News Stories by Ward

| Area | Ward | Update for w/e 17/07/20 |
|------------------------------|-----------|--|
| Dales, Mapperley and St Anns | Dales | <p>A lady contacted us about her vulnerable and elderly father living in Dales ward. He had received a food parcel but did not know where from and was not sure if he was on the shielding register. An officer made some checks and rang for a chat with her. Her father was not on the register and she was advised to check with his GP and how best to register him. The officer rang through all the other options available if her father was in need of help and support, including Age UK, Meals at Home local volunteer groups. She was very happy with all of these options and said we at NCC are doing a really good job. She said she would come back to us if necessary.</p> |
| Dales, Mapperley and St Anns | Mapperley | <p>A gentleman contacted us on behalf of his very elderly mother, who lives in Mapperley. He is not able to get to visit at the moment but had concerns about the household, as his mother is receiving kidney treatment three times a week, and he has a very disabled sister who is not currently able to attend her normal day centre. His other sister cares for both of them. Long term plans are in place, but in the short term, the carer is self-isolating to protect her mother.</p> <p>They have the means to pay for food, and were referred to Disability Support to ask for support with shopping in the short term, and for hot meals at the weekend. This was agreed and put in place. The officer spoke to the carer who said everything had worked well and it had been extremely helpful to have the weekend meals; she wondered if these could possibly continue. The officer discussed the Age UK telephone befriending service for her mother, but this was declined as she is hard of hearing. She also discussed other support options including specific support for carers.</p> <p>The officer followed this up a week later and confirmed that Disability Support they will provide ongoing meals and a fortnightly shop for this family until the disabled daughter can return to the day centre. Contact numbers have been provided to the carer for Age UK, Meals at Home and Disability Support, as well as for the Carers Hub who should be able to offer respite care for her sister. She also has the Social Services number in case of need. She was very happy with the support provided by the customer hub</p> |

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| Dales, Mapperley and St Anns | St Anns | An elderly St Anns resident reported having no food in the house and asked for some urgent help with shopping. An officer checked with the citizen and found that he had sufficient food to last the day. He was referred to Disability Support who agreed to do his shopping on the following day. The officer rang to check with him and DS had carried out his shopping. He was very happy. |
|------------------------------|---------|--|

What data is included?

Government Shielding Programme data is downloaded from the Government Data Source

Health Scope data comes from local GPs and is based on the following definition:

- (d) Diagnosed dementia cases
- (e) Severe frailty (frailty index: >0.36)
- (f) Known housebound (records will be flagged)
- (g) Over 70's and living alone (records will be flagged)

'I need help requests' consists of **requests** via two channels

- (h) Nottingham City Council's Customer Hub 0115 915 5555*
 - (i) ASC referrals (press 1)
 - (ii) Food (press 2)
 - (iii) Basic needs like shopping (press 3)
 - (iv) Volunteers (press 4)
 - (v) Everything else (press 5)
- (i) Internet online forms <https://www.nottinghamcity.gov.uk/coronavirus-covid-19/help-for-residents-self-isolating/>

Note * Nottingham City Council Customer Hub telephone number 0115 915 5555 is open from 9-5 Monday to Friday. The Contact Centre is the name given to the team who answer the telephone during the opening hours.

Free Emergency food Parcels Requests consists of requests for food parcels via a variety of channels.

Paid for Parcel Requests consists of **requests** via the internet online forms <https://www.nottinghamcity.gov.uk/coronavirus-covid-19/request-a-food-parcel> (charged at standard £21 per pack and family pack charged at £33). There could be multiple packs in a request. The data is based on the number of requests only and not the number of actual packs ordered.

Volunteering data comes from Nottingham City Council Volunteer Coordinator

Good News Stories – anecdotal anonymised cases that gives a human flavour behind the statistics and relies on personal testimony.

Ward Performance – Mapperley, Dales and St Ann's

Current priorities and issues facing the three wards, Mapperley, St Ann's and the Dales and gives details of forthcoming events and activities. It also highlights the latest issues now being addressed through regular Neighbourhood Action Team (NAT) meetings. To note the progress on Ward priorities and other supporting information including the issues being addressed by each Neighbourhood Action Team, and upcoming opportunities for citizens to engage (Appendices 1,2 and 3).

Mapperley Ward Priorities

Respect for Nottingham

| Priority (NAT, Cllrs) | Progress since last area committee (3rd March 2020) | Lead |
|---|--|--------------------------------|
| Cut crime and anti-social behaviour by a further 25% in the area and facilitate the support of youth engagement initiatives that help address youth violence and crime. | <p><u>The below figures are a rolling 12 months compared with the previous 12 months</u></p> <p>These figures were presented at the 9th July 2020 - NAT meeting.</p> <p>All Crime has decreased by 7.2% which is a reduction of 109 offences</p> <ul style="list-style-type: none">• Violence with injury has decreased 28.6% which is a reduction 59 offences• Violence without injury has decreased by 1.7% which is a reduction of 3 offences• Robbery has decreased by 17.6% which is a reduction of 3 offences.• Burglary has decreased by 14% which is a decrease of 17 offences• Criminal Damage has decreased by 9% which is a decrease of 16 offences• Vehicle Crime has decreased by 26.4% which is a decrease of 39 offences. | Police/Renewal Trust/Cllrs/NDO |
| Reduce street drinking. | <ul style="list-style-type: none">• ORT team continue to carry out patrols to reduce the street drinking in the ward. There were limited patrols over the last | Police |

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| | few months due to the COVID 19 pandemic. | |
| Reduction vehicle offences. | <ul style="list-style-type: none"> Vehicle Crime has decreased by 26.4% which is a decrease of 39 offences. | Cllrs/NDO/NAT |
| Tackle fly-posting and Graffiti | <ul style="list-style-type: none"> There continues to be no fly-posting reported in the ward, however the ward has been a slight rise in graffiti, one graffiti reported which was anti-Semitic was removed the very next day and was referred to the Police Hate Crime section. | CP/Police/NAT |

Serving Nottingham Better

| Priority (NAT, Cllrs) | Progress since last area committee (3 rd March 2020) | Lead |
|---|---|--|
| Address residential parking issues | <ul style="list-style-type: none"> NAT agreed hotspots, are targeted by enforcement teams. ACF funds are used to address poor parking, which includes junction protection and resident parking schemes in identified areas. Parking Enforcement carry out regular patrols in hotspot areas in the Ward and a report is brought to every NAT meeting. All Hotspots are reviewed and acted upon on a monthly basis at the NAT meetings. | Cllrs/NDO/Traffic Management/NCH/Parking Services |
| Reduce rubbish and litter lying around in the area. | <ul style="list-style-type: none"> The Street Scene Team are slowly catching up with work in the area after the lockdown of COVID 19, and staff have been supporting the waste management section. The independent living schemes and garden assistance case are being prioritised, after which the team will continue with the communal areas. All areas of work to return in full in August/September. The team have been working extremely hard in the present circumstances to keep the neighbourhood clean and free from fly-tip which saw a marked increase during the COVID 19 lockdown period. | Cllrs/NCH/NDO/NOM |
| Rebuild Wells Community Centre and support the work of the Community Associations and local resident groups. | <ul style="list-style-type: none"> There has been a halt on the rebuild of the Community Centre. | Cllrs/NDO/NCH/Vol Sector Sustainability/Strategic Property Development/Residents |

Living in Nottingham

| Priority (NAT, Cllrs) | Progress since last area committee (3 rd March 2020) | Lead |
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| <p>Continue to tackle holiday hunger by supporting school holiday lunch clubs in the ward and continue to support the food bank in the Mapperley Ward.</p> | <ul style="list-style-type: none"> • Over the Summer Holidays Renewal Trust offered all the schools in the wards the opportunity to invite eight families from each school to receive a Feel Good Breakfast Bag each Monday morning. The bag contains cereal, milk, bread, jam, butter and fruit. They also offered the children activity packs each week from partners including Read on Nottingham, The Nottingham Playhouse and Values Money and Me. The great news is 60 families across the area received breakfast each week. • The Renewal Trust also worked with local ABG providers and other partner organisations to offer a Summer LIVE programme. Activities took place at Coppice Park. They worked with different providers each week including, Nottingham Adventure, Skate Nottingham, Nottingham Forest Community Trust, The Toy Library and Ignite. Each young person received a grab bag at each session, which contained sandwiches, a drink, fruit and a snack. | Cllrs/NDO/MTVH/Partners |
| <p>Promote a variety of family, youth and play activities.</p> | <ul style="list-style-type: none"> • Metropolitan Housing Trust together with Keiren Thompson have been carrying out walks around the Brewsters Road estate carrying out welfare visits, delivering popcorn and activity kits for the children and young people in the area. They have also been carrying out MATHS science for year 10/11 study tuition sessions digital so that the young people can continue to study. • The Renewal Trust has adjusted its services, activity and buildings as part of COVID 19 recovery plans. • Over the Summer Holidays Renewal Trust, offered schools in the ward the opportunity to invite eight families from each school to receive a Feel Good Breakfast Bag each Monday morning. The bag contains cereal, milk, bread, jam, butter and fruit. They are also giving the children activity packs each week from partners including Read on Nottingham, The Nottingham Playhouse and Values Money and Me, Walter Halls was one of the schools which took part of the opportunity. Renewal Trust also launched the Feel Good This Girl Can with Active Notts and Active Nottingham. We | Early Help/NAT/Cllrs/NDO/MHT |

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| | <p>still have some free Feel Good Packs for young women aged 16-26 in our area, designed to support their health and wellbeing. The packs include a resistance bands and skipping rope, together with feel-good treats like bubble bath and moisturiser.</p> <ul style="list-style-type: none"> The Renewal Trust also worked with local ABG providers and other partner organisations to offer a Summer LIVE programme. Activities took place at Coppice Park. They worked with different providers each week including, Nottingham Adventure, Skate Nottingham, Nottingham Forest Community Trust, The Toy Library and Ignite. Each young person received a grab bag at each session, which contained sandwiches, a drink, fruit and a snack. | |
| Increase the number of community cohesion events in the Ward. | <ul style="list-style-type: none"> Hillview Community Centre is currently closed for vital repairs. The centre will reopen in the autumn. | Cllrs/NDO/Partners |

Growing Nottingham

| Priority (NAT, Cllrs) | Progress since last area committee (3 rd March 2020) | Lead |
|---|---|--|
| Increasing the number of people that are over 50 and those with disabled who are not in jobs and training by 20%. | <ul style="list-style-type: none"> Metropolitan Housing Trust run weekly jobs clubs from Gedney Avenue resource Centre every Wednesday, providing CV support, jobs searches and interview preparation. The organisation also regularly deliver training programmes and short courses in the area, particularly around IT, Food Hygiene, First Aid etc. MHT also deliver the Step into Work programme. Some of the courses are suspended due to COVID 19, whilst some have carried on virtually. NCH Tenant Academy offers a training programme for local residents. | NDO/Cllrs/Employment and Skills/Metropolitan Housing Trust/NCH |
| To work with Employment and Skills and the Lead body to establish an employment and skills partnership focused on current and future delivery in the Ward Inc. the writing of an employment and skills plan. | <ul style="list-style-type: none"> Employment and Skill Area 6 partnership meet regularly to discuss current employment trends and strategies to address the issues in the ward. These meetings have been taking place virtually. | Area 6 Employment and Skills Partnership |

List of key current issues (taken from latest NAT Review)

- Environmental Issues: Fly tipping
- Graffiti
- Neighbourhood dispute
- Noise nuisance
- Garden waste burning
- Youth ABS Gathering in Parks

Opportunities for citizens to engage - forthcoming dates of events and activities - Currently suspended due to COVID 19. To be reviewed in line with guidance in October 2020.

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WARD WALKS 2019

Currently suspended due to COVID 19. To be reviewed in line with guidance in October 2020.

WARD FORUMS/PUBLIC MEETINGS

Currently suspended due to COVID 19. To be reviewed in line with guidance in October 2020.

Dales Ward Priorities

NOTE; The Dales NAT will be reviewing the Ward priorities following an extended period of service disruption due to Covid 19.this will be reflected in this report at the next Area Committee.

Respect for Nottingham

| Priority (NAT,Cllrs) | Progress since last Area Committee (3 rd March 2020) | Lead |
|---|---|---------------------------------|
| Tackle drug taking and dealing particularly in parks and open spaces | NAT identified hot spots are included in a local policing plan. | Police Beat Team/NDO/ NAT |
| Reduce crime and Anti-social behaviour focusing on damage, violence and burglary | Respect Action Plan written and managed by the NAT. Performance plans against the Resect Targets and agreed NAT actions presented to Partnership Tasking | Police Beat Team/ NDO |
| Reduce repeat reporting of domestic violence | | Police Beat Team and NDO |
| Assist with the integration of emerging communities | Work with the cohesion team and NAT partners to coordinate efforts in the ward with regard to these communities. Focusing on Westwood Road in this next period | NAT/NDO |
| Seek to protect vulnerable people in the Dales Ward | | Police Beat Team |
| Raise the profile of the Beat Team and engage local residents in priority setting | Neighbourhood Beat team present at Ward Walks and local issues meetings. | Police Beat Team |
| Tackle the issue of speeding in Bakersfield and parking across the Ward | Neighbourhood Beat team actively involved in the WOAs targeting hotspots in the Area. Cllr and Nat priority resulting in traffic calming measures across | Parking Enforcement/ Cllrs/ NDO |

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| | the Ward | |
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Serving Nottingham Better

| Priority (NAT, Cllrs) | Progress since last Area Committee (3 rd March 2020) | Lead |
|---|--|------------------------|
| Tackle levels of fly tip, bins on street, dog fouling and dogs off the lead | <p>NAT identified hotspots included in the work pattern of CP and Street Scene</p> <p>NAT identified hotspots to be included in the WOA plans.</p> <p>Monthly Residents litter pics hosted by the Cllrs.to be established once service is reinstated</p> <p>Proactive use of the mobile CCTV in the Ward moved to priority locations.</p> <p>Period of #yousaidwedid postings on social media.</p> | NDO, SCPO, NOM and NAT |
| Improve local parks (Greenway Park phase two) | <p>Park improvement has now been completed. When service are reinstated, an opening event will be organised.</p> <p>Rail Track have completed the repairs to the bridges at Trent Lane Bridge and Meadow Lane Bridge.</p> | NDO, Cllrs and NAT |
| Ensure the views of local residents assist in priority setting | Public facing meetings and | NDO, Cllrs and NAT |

| | | |
|--|--|------------|
| | <p>engagement to be planned when service is reinstated</p> <p>Cllrs lead local issues meetings in 6 areas of the Ward.</p> <p>Cllrs Consultation group hosted twice a year.</p> <p>Localised consultation regarding a number of issues including parking and traffic measures, trees and parking have been completed.</p> | |
| Support the work of the Community Associations and local resident groups | <p>Cllr prioritisation of local member budgets directed to supporting local activities.</p> <p>Collaborative work with STARA. Prettier Whittier, WIND and the local access forum etc.</p> | NDO, HPM |
| Promote and support the development of the new Dales Centre | Complete | NDO, Cllrs |
| Tackle Parking and speeding issues | <p>NAT agreed hotspots targeted by enforcement teams and prioritised as part of the WOA and general activity</p> <p>ACF budget has been focused on tackling speeding in Bakersfield Inc. Oakdale Road and Greenwood Road and Parkdale Road. Consultation with residents on Parkdale re traffic measures, this project is currently being costed.</p> | NAT, Cllrs |

Living in Nottingham

| Priority (NAT and Area Cluster) | Progress since last Area Committee (3rd March 2020) | Lead |
|---|---|----------------------------|
| Meaningfully engage young people, children and families into community and supported services | | Children and Families Team |
| Further priorities for 2017/18 – to be reviewed | | CFT |
| Early Help cluster review | | Cllrs and NDO |

Nottingham People

| Priority (Area Committee Priority and Area Cluster) | Progress since last Area Committee (3rd March 2020) | Lead |
|--|---|------------------|
| To review local health issues and needs via the cluster meetings and report to Area Committee. | | NDO/Cllrs/Health |
| Reduce Cardio-Vascular Disease, diabetes and obesity and raise awareness of lifestyle risk factors | | Health |
| increase physical activity including cycling and walking projects | | Health |
| Signpost to free health activities e.g. slimming world and 'Go for it' | | Health |

Growing Nottingham

| Priority (Area Committee Priority and Area Cluster) | Progress since last Area Committee (3rd March 2020) | Lead |
|---|---|---|
| To review local employment and skills issues and needs via the cluster meetings and report to Area Committee. | | NDO/Cllrs/Emp and Skills |
| To work with Employment and Skills and the Lead body to establish an employment and skills partnership focused on current and future delivery in the Ward inc the writing of an employment and skills plan. | Employment and Skill Area 6 partnership meeting established and meeting regularly | Emp and Skills and Lead Body. Chaired by Area Committee Chair |

Additional Area Committee Priorities

| Priority (Area Committee Priority) | Progress since last Area Committee (3rd March 2020) | Lead |
|--|---|-------------|
| Financial Resilience/Inclusion action to be agreed | | TBC |
| Domestic Violence actions to be agreed | | TBC |

List of key current issues (taken from latest NAT Review)

- Parking and Traffic Management inc: Parkdale, Oakdale Road, Sneinton Dale, Academy Parking and enforcement, Edale Road/Hardstaff Road, Watson Ave Tesco's. Lancaster Road. Enforcement of new resident parking schemes
- Place shaping inc; maximising the use of NCH environmental and ACF budgets in the ward.
- Parks and open space inc: Greenway Park phase two, Linden Grove (Meadow Lane).
- Environmental Issues inc; Fly tipping, Dog Fouling, private alley ways, Bins on street, graffiti and drug hotspots (respect Action Plan now complete and performance summary presented to Partnership Tasking), trees
- Organise and promote a NAT week of action for Dales Ward when the service is reinstated.
- build and develop a monthly resident litter pic (the take place on the last Saturday of the month, starting at 11.15 at the Dales Centre).
- Other issues inc: Engaging the emerging communities on Westwood road, General community Engagement via local issues meetings, ward walks and events.

Opportunities for citizens to engage - forthcoming dates of events and activities

Currently suspended due to Covid 19 and to be reviewed in line with guidance in October; Community Litter Pics; Last Saturday of the month, meeting at 11.15 at the Dales Centre.

Ward Walks and meeting point TBC.

Currently suspended due to Covid 19 and to be reviewed in line with guidance in October

Local Issues mtgs and venues TBC

Currently suspended due to Covid 19 and to be reviewed in line with guidance in October

Additional Mtgs

Currently suspended due to Covid 19 and to be reviewed in line with guidance in October

Additional Events

Currently suspended due to Covid 19 and to be reviewed in line with guidance in October

Dales Xmas events date, time and place TBC

Dales Week of Action 2020 TBC.

Community Litter Pics last Saturday of the month 11.15 meeting at the Dales Centre.

St Anns Ward Report

NOTE; The St Ann's NAT will be reviewing the Ward priorities following an extended period of service disruption due to Covid 19.this will be reflected in this report at the next Area Committee.

Serving Nottingham Better

| Priority (NAT, Cllrs) | Progress since last area committee (3 rd March 2020) | Lead |
|--|--|--|
| Tackle levels of fly tip, bins on street, dog fouling | Enforcement Officer and CPO's will continue to tackle fly tipping and dog fouling by educational leaflets and administration of penalties if needed. | NDO, NCH, SCPO, NOM and NAT |
| Tackle Illegal and inconsiderate parking across the Ward, prioritising areas for a short and longer-term action. | <ul style="list-style-type: none"> Parking Enforcement patrols regular hotspot areas in the Ward and a report submitted to every NAT meeting. Hotspots areas reviewed regularly on monthly basis. Work on the parking areas identified will be delivered when work are safe to resume due COVID 19. | Cllrs / Traffic Enforcement/ Traffic Management |
| Ensure the views of local residents assist in priority setting through regular consultation i.e. Public Meetings Ward Walks etc. | <ul style="list-style-type: none"> Cllrs and NAT partners regularly attend Ward Walks Cllrs and NAT partners regularly attend Tea & Cake Public Meetings Cllrs weekly Surgeries and weekly Cllr update meetings with the NDO. These activities have currently been suspended due to the COVID 19 pandemic. To be reviewed in line with guidance in October 2020 | NDO, Cllrs and NAT members NDO, Cllrs, Police, NCH and the Principal Planning Officer |

Respect for Nottingham

| Priority (NAT, Cllrs & Area Cluster) | Progress since last area committee (3 rd March 2020) | Lead |
|---|--|---------------------------------|
| Tackle drug taking and dealing also (Respect Survey priority) | <ul style="list-style-type: none"> Key areas in the Ward are identified by the residents, NAT partners and Councillors. These areas are part of an ongoing Police surveillance | Police Beat Team and NAT |
| Raise the profile of the Beat Team and engage local residents in priority setting | <ul style="list-style-type: none"> Cllrs and NAT partners regularly attend Ward Walks Cllrs and NAT partners regularly attend Tea & Cake Public Meetings St Anns Newsletters/ Local Public Events http://www.facebook/mystanns | Police Beat Team |
| Graffiti | <ul style="list-style-type: none"> Additional Funding has been secured to tackle the ongoing problem of Graffiti- A campaign date is to be finalised | NDO, Parks & Open Spaces and CP |
| Tackle the issue of street drinking in | High Vis Patrols and Intel Submissions to the Police & ASB car, as | CP/ Police |

| | | |
|--|---|--|
| particular during the night time economy | and when resources allow. Alcohol confiscations CPNW's → CPN's → FPN's Drunk & Disorderly (Section -5 Public Order Offence). St Anns Well Road (Outside Heron Supermarket) has witnessed a number of street drinkers. CPO's have moved them on and continue to monitor the area with support of PCSO's. | |
|--|---|--|

Living in Nottingham

| Priority (NAT and Area Cluster) | Progress since last area committee (3 rd March 2020) | Lead |
|---|---|--|
| Engagement | <p>Meaningful engagement of young people, children and families into community and supported services. The Children and Young Peoples partnership have developed a core offer in terms of Holiday provision.</p> <p>Over the Summer Holidays Renewal Trust offered all the schools in the wards the opportunity to invite eight families from each school to receive a Feel Good Breakfast Bag each Monday morning. The bag contains cereal, milk, bread, jam, butter and fruit. They also offered the children activity packs each week from partners including Read on Nottingham, The Nottingham Playhouse and Values Money and Me. Schools who took part include, William Booth, Walter Halls, Huntingdon, Blue Bell Hill, Rose Hill and Into University. The great news is 60 families across the area are receiving breakfast each week.</p> <p>Renewal Trust worked with local ABG providers and partner organisations to offer the Summer LIVE programme this summer. Activities took place on either Coppice Park and King Edward Park. They worked with different providers each week including, Nottingham Adventure, Skate Nottingham, Nottingham Forest Community Trust, The Toy Library and Ignite. Each young person received a grab bag at each session, which contained sandwiches, a drink and fruit.</p> | NDO, Cllrs & Other Voluntary & Community Groups |
| Youth & Young Adults (engagement to services) | Currently suspended due to COVID 19. To be reviewed in line with guidance in October 2020 | Young Peoples Specialist and NDO Cllrs Youth Justice Service Police |

Growing Nottingham

| Priority (Area Committee Priority and Area Cluster) | Progress since last area committee (3rd March 2020) | Lead |
|--|--|---|
| Area 6 employment support | Community Recording Studio (CRS) - As part of the Nottingham Works programme CRS are delivering support and guidance to young people age 16- 29 years. The programme will support young people into jobs and training. Since City College is no longer delivering the Employment programmes, Renewal Trust are now covering the Dales area too. | Renewal Trust, City College, NDO and Economic Development (NCC) all formed part of the St Anns Working Group. |

Key current issues:

- Environmental Issues:
- Fly tipping
- Graffiti
- Neighbourhood dispute
- Noise nuisance

Opportunities for citizens to engage – forthcoming dates of events and activities.

Currently suspended due to COVID 19. To be reviewed in line with guidance in October 2020

St Anns Ward Walks 2020-21

Currently suspended due to COVID 19. To be reviewed in line with guidance in October 2020

Tea & Cake Public Meetings 2020-21

Currently suspended due to COVID 19. To be reviewed in line with guidance in October 2020